For Immediate Release

Monongalia County Public Safety Agencies modifying operations because of COVID-19 pandemic

MORGANTOWN, WV (March 16, 2020) — In response to the current COVID-19 threat, Monongalia Public Safety Agencies will be modifying operations for both the safety of the public and for first responders. Effective immediately the following actions will be in effect:

1. Access to public safety facilities will be restricted to emergencies only.
2. Administrative functions such as requesting reports, filing reports, requesting to speak with an officer for information or requesting statistical information will be handled via telephone or e-mail with the individual agencies.
3. 911 dispatchers will ask additional questions and may re-route your call or direct you to a telephone number to receive an alternate response instead of a public safety agency being immediately dispatched.
4. All questions regarding the COVID-19 virus shall be directed to 1-800-887-4304. This line is manned and answered 24 hours a day by the West Virginia Department of Health and Human Resources. You also can go to monchd.org/covid-19.html for information locally.

It is important to note that all emergency services will continue during the national crisis. If you need immediate assistance or there is a crime in progress do not hesitate to contact 911. First responders will continue to provide services and will answer all emergencies.

Check out monchd.org and follow us on Facebook and Twitter @WVMCHD and on Instagram at #wvmchd for up-to-date information on health and wellness in the community.

—30—